

Winton Library Feedback Form

Winton Shire Council is the provider of this Public Library service. Council is committed to offering a welcoming, inclusive and stimulating environment where a love of reading is nurtured, and a place where library users can meet their educational, information and recreational needs.

Library Activities Include: first-5-forever,

Operational hours: Monday to Friday 9.30am – 4.30pm, Saturday 9.30am – 11.30am,
Closed Sundays

Fees/Charges: Membership is free (Adult and Child/Young Person Membership).

Our Mission: To build and enrich our community through sustainable library services, supporting and promoting quality learning, lifestyle and diversity.

Feedback Questions

HOW ARE WE DOING?

The library is dedicated to the provision of a high-level of service to the community. We would appreciate you taking the time to complete this questionnaire. Please rate the following where 1 is Disappointing and 5 is Exceptional:

The overall quality of the library:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Customer Service:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
The collection – books, DVD's, audio books, magazines etc:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
WIFI service available:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Computers and printers:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Facilities/amenities:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Overall experience:	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

What do you value most about the community library?

How could the library or its services be improved?

How frequently do you visit the library?

What library resources/services do you use?

Any additional comments:

Date

Thank you!

