



# Position Description

## Works Administration Officer

Applications Close:  
5:00pm on Thursday 24<sup>th</sup> April 2025

<p><b>Position Title</b></p> <p>Works Administration Officer</p>
<p><b>Position Number</b></p> <p>WU10240</p>
<p><b>Department</b></p> <p>Works &amp; Utilities</p>
<p><b>Classification</b></p> <p>Level 2/3 dependent upon experience, Queensland Local Government Industry (Stream A) Award 2017 and Winton Shire Council Enterprise Bargain Agreement 2023 as varied (\$72,636.20 to \$82,631.64 per annum).</p>
<p><b>Terms of Employment</b></p> <p>Full time</p>

## Supporting documents

- Employee Code of Conduct
- Workplace Health & Safety Responsibilities
- Winton Shire Council Drug and Alcohol Policy

## Organisational environment

Winton Shire Council's Mission Statement is:

"Through meaningful engagement, implement a range of strategies that cater to people from all walks of life, our community needs and aim to enrich our lifestyle and preserve our heritage".

## Winton Shire Council's Vision is:

"To grow our community and explore exciting, new and innovative opportunities which will retain existing and attract new people with whom we can share our unique lifestyle and rich heritage".

## Winton Shire Council's Corporate Values are:

### **Accountability:**

The ethical concept associated with responsibility, enforcement, blameworthiness, transparent process, liability, and other terms associated with being answerable for the trust that is bestowed by those whom we serve.

### **Effectiveness:**

The idea of carrying out a program or process that is entirely adequate to accomplish the purpose that has been identified as a goal or aspiration.

### **Efficiency:**

The concept that in the process of pursuing or effecting any program, procedures, or task where all wastage is minimised.

### **Sustainability:**

Is the capacity to maintain a certain process or state indefinitely? When applied in an economic context, a business is sustainable if it has accepted its practices for the use of renewable resources and is accountable for the environmental impact of its activities.

### **Meaningful Community Engagement:**

Encompasses the principle of seeking the views and opinions of the Community. This is to be through an effective committee system and public consultation process as part of Council's decision making methodology.

### **Good Governance:**

This describes the process of decision-making and the process by which decisions are implemented (or not implemented), hereby, public institutions conduct public affairs, manage public resources, and guarantee the realisation of human rights. Good governance accomplishes this in a manner essentially free of abuse and corruption and with due regard for the rule of law.

### **Ethical and Legal Behaviour:**

Ethical behaviour is characterised by honesty, fairness, and equity in all interpersonal relationships. Ethical behaviour respects the dignity, diversity and rights of individuals and groups of people. When coupled with legal behaviours there is an expectation that there will be a penalty for conduct that breaches any law statute or regulation.

## Organisational relationships

### Reports to:

Administrative Support Officer

### Supervision of:

No supervision applicable

### Internal Liaisons

All Council Departments

### External liaisons

Winton Shire Community at large, Suppliers and Contractors

## Position objectives

This position responsible for providing effective and efficient front line operations administration support to the Works Department by providing the first point of contact for visitors, customers, clients and suppliers to the Depot and to provide administration support including financial requirements and collaboration. The position also supports the Manager of Operations across the operations portfolio.

## Organisational commitment

### Corporate

All Local Government employees are required to comply with relevant Acts and regulations, Council's policies and procedures as amended from time to time.

### Confidentiality and improper use of information

All Council documents and information are treated with complete confidentiality. Information gained during employment with Local Government must not be used to gain advantage, or to cause detriment to the Local Government.

### Continuous quality improvement

All employees are encouraged to embrace the concept of Continuous Quality Improvement (CQI) within the workplace. This will encourage creativity and innovation and identify and implement improved ways of doing things through this structured process.

### Workplace Health and Safety

All employees have a duty under the *Workplace Health and Safety Act 2011* Section 28. Workers and any other person includes Council employees as well as contractors, sub-contractors, labour hire workers, trainees, apprentices, work experience students, volunteers and visitors. Workers and any "Other Person" who enters Council workplace must apply the WHS Duty of reasonable care.

### Reasonable care

This includes:

- Taking reasonable care for his or her own health and safety
- Taking reasonable care that his or her acts or omissions do not adversely affect the health and safety of other persons
- Complying, so far as the worker is reasonably able, with any reasonable instruction that is given by an authorised officer of Council to allow the person to comply with a WHS requirement

- Cooperating with any reasonable policy or procedure of Council relating to health or safety at the workplace

Worker Responsibilities include:

1. Attending and participating in pre-start meetings as required, to identify any potential WHS issues and implementing control options to eliminate or minimise any risks before commencing work.
2. Inspecting plant and equipment before using it to ensure that it is safe for use.
3. Reporting any defective or damaged plant, tools and equipment to the Supervisor as required.
4. Taking personal responsibility for the safety of themselves and others that may be affected by work conducted by themselves as a worker of Council.
5. Complying with any Policies or Procedures and complying with any work directions and/or instructions that are provided.
6. Monitoring and assessing WHS hazards and risks while conducting any work and reporting any issues to the relevant supervisor as required.
7. Consulting with the supervisor and WHS Safety Representative for their designated work group on any safety issues as required.
8. Monitoring the safety conduct of co-workers including Contractors and reporting any concerns immediately to the contractor or the Supervisor.
9. Stopping work and notifying the Supervisor if there is imminent risk of injury.

## **Qualifications/Licences/Tickets required**

### **MANDATORY**

- Clear Australian Federal Police Check.
- Positive Working with Children Blue Card.
- Hold and maintain a "C" Class drivers licence with the ability to drive in rural and remote locations.

### **DESIRABLE**

- Certificate in Business Administration or suitable experience in a busy office environment supporting staff.

## **Additional requirements and working conditions**

- Internal training for specific areas relating to the position is required.

## **Statement of key responsibilities and duties**

The following key responsibilities may be modified from time to time to ensure the expected outcomes are coordinated with Council's operational and corporate plans. The key responsibilities of the position are:

- Provide high quality customer service at all times with respect to the diversity and complexity of user needs in accordance with Council's customer service standards.
- Demonstrated ability to effectively engage with key stakeholders.

- Assistance with the management of the Council Internal Document Control System for use by all staff.
- Manage all insurance processes for Council including vehicles and yearly compliance documentation and claims management.
- Assistance with governance filing and record keeping in accordance with statutory requirements.
- Prompt and accurate production of correspondence and reports.
- Compliance with Council Policies and Procedures.
- Assist with the paperwork associated around the undertaking role of Council in consultation with the Council undertakers and families.
- Assist with the bookings for Council assigned cemetery plots.
- Be aware of any training necessary as a requirement of the position.
- Undertake continuous improvement of all aspects of personal work performance.
- Contribute to the continuous improvement of Council's policies and processes.
- Maintain confidentiality of all Council operations.
- Deliver agreed outcomes, on time and in accordance with best practice principles.
- Attend relevant functions, meetings, workshops, seminars and training courses as directed.
- Any other duties as directed by senior staff, relevant to the position and within the capabilities of the officer.

**Key selection criteria**

The applicant's suitability for this role will be assessed against the following competencies:

**Selection Criteria 1**

Demonstrated sound written and verbal communication skills.

**Selection Criteria 2**

Sound knowledge and understanding of general computing including the use of emails and internet and experience with Microsoft office programs.

**Selection Criteria 3**

Ability to work under direct supervision whilst exercising initiative, judgement and enthusiasm and maintain a high level of confidentiality in the workplace.

**Selection Criteria 4**

Excellent time management and effective organisational skills, with the ability to think laterally, work under pressure and achieve work deadlines in an environment of competing priorities.

**Other relevant information**

- The selected applicant will be subject to a criminal history check – undertaken and paid for by Council.
- This position will be subject to a minimum probationary period of three (3) months. The applicant's employment will undergo a review at the end of the probationary period and a recommendation will be made to the Chief Executive Officer regarding permanent employment in the position.
- The selected applicant may be required to provide Winton Shire Council with a recent photograph of the person, at the time of the person's induction, for the purpose of creating a Winton Shire Council Employee Identity Card. Under (s138A) of the

Queensland Local Government Act 2009 the employee has a legal obligation to hand any such identity card/s back to the employer within twenty-one days of termination of employment, unless the employee has a reasonable excuse.

In the event of organisational change or restructure, Council may require employees to undertake other roles for which they are qualified and capable of performing.

## Authorisation

(This section to be completed with the successful applicant upon completion of the recruitment process)

By signing this authorisation, the successful applicant acknowledges that they have read this Position Description and understand the responsibilities associated with the position.

I,

accept the position of **Works Administration Officer** with the Winton Shire Council and the details as outlined in the Position Description.

I have been given an opportunity to ask questions about the contents and I understand the terms and conditions outlined in this document.

**Signature:**

**Date**

### Recruitment process

Candidates should lodge their applications in accordance with the directions outlined in **“How to Apply for the Position” below.**

### How to apply for the position

We invite you to lodge a formal application which **MUST** include a:

- **Resume,**
- **Cover letter, and**

- **Response to the Selection Criteria**

Completed applications are to be forwarded to: [jobs@winton.qld.gov.au](mailto:jobs@winton.qld.gov.au)

**Shortlisting and interviews**

The Shortlisting of all applicants will be undertaken by a Selection Panel within five (5) working days after receipt of a completed suitable application. Interviews may be conducted face to face, or via video-conferencing or tele-conferencing, depending on the location of candidates and the technology available at the time.

**Further information**

For further information in relation to this position please contact Winton Shire Council, on 07 4657 2666.