



Position Description

Personal Care Attendant Casual

Position title

Personal Care Attendant-Casual

Position number

CS10335

Department

Community Services

Classification

Aged Care Services (other than Nursing) Queensland Local Government Industry (Stream B) Award 2017 and Winton Shire Council Enterprise Bargain Agreement 2019 as varied

Terms of employment

Casual

Supporting documents

Employee Code of Conduct

Workplace Health & Safety Responsibilities

Winton Shire Council Drug and Alcohol Policy

Organisational environment

Winton Shire Council's Mission Statement is:

"Through meaningful engagement, implement a range of strategies that cater to people from all walks of life, our community needs and aim to enrich our lifestyle and preserve our heritage".

Winton Shire Council's Vision is:

"To grow our community and explore exciting, new and innovative opportunities which will retain existing and attract new people with whom we can share our unique lifestyle and rich heritage".

Winton Shire Council's Corporate Values are:

Accountability:

The ethical concept associated with responsibility, enforcement, blameworthiness, transparent process, liability, and other terms associated with being answerable for the trust that is bestowed by those whom we serve.

Effectiveness:

The idea of carrying out a program or process that is entirely adequate to accomplish the purpose that has been identified as a goal or aspiration.

Efficiency:

The concept that in the process of pursuing or effecting any program, procedures, or task where all wastage is minimised.

Sustainability:

Is the capacity to maintain a certain process or state indefinitely? When applied in an economic context, a business is sustainable if it has accepted its practices for the use of renewable resources and is accountable for the environmental impact of its activities.

Meaningful Community Engagement:

Encompasses the principle of seeking the views and opinions of the Community. This is to be through an effective committee system and public consultation process as part of Council's decision making methodology.

Good Governance:

This describes the process of decision-making and the process by which decisions are implemented (or not implemented), hereby, public institutions conduct public affairs, manage public resources, and guarantee the realisation of human rights. Good governance accomplishes this in a manner essentially free of abuse and corruption and with due regard for the rule of law.

Ethical and Legal Behaviour:

Ethical behaviour is characterised by honesty, fairness, and equity in all interpersonal relationships. Ethical behaviour respects the dignity, diversity and rights of individuals and groups of people. When coupled with legal behaviours there is an expectation that there will be a penalty for conduct that breaches any law statute or regulation.

Organisational relationships

Reports to:

Directly: client Care Coordinator

Indirectly: Community Care Manager

Supervision of:

No supervision applicable

Internal Liaisons

Community Care Services Section of Council and other various Council Departments and Council Staff as required.

External liaisons

Clients of Community Care Services, Winton Shire Community at large and visitors to Winton as required.

Position objectives

The position of Personal Care Attendant is responsible for providing a variety of services to aged and disability clients in a community setting. All services are delivered in line with the client's individual support plans as developed by the Client Care Coordinator in conjunction with the Home Care Standards

Organisational commitment

Corporate

All Local Government employees are required to comply with relevant Acts and regulations, Council's policies and procedures as amended from time to time.

Confidentiality and improper use of information

All Council documents and information are treated with complete confidentiality. Information gained during employment with Local Government must not be used to gain advantage, or to cause detriment to the Local Government.

Continuous quality improvement

All employees are encouraged to embrace the concept of Continuous Quality Improvement (CQI) within the workplace. This will encourage creativity and innovation and identify and implement improved ways of doing things through this structured process.

Workplace Health and Safety

All employees have a duty under the *Workplace Health and Safety Act 2011* Section 28.

While at work all Winton Shire Council workers must:

- Take reasonable care for his or her own health and safety; and
- Take reasonable care that his or her acts or omissions do not adversely affect the health and safety of other persons; and

- Comply, so far as the worker is reasonably able, with any reasonable instruction that is given by the person conducting the business or undertaking to allow the person to comply with this Act; and
- Co-operate with any reasonable policy or procedure of the person conducting the business or undertaking relating to health or safety at the workplace that has been notified to workers.

Qualifications/Licences/Tickets required

Mandatory

- Working with Children Blue card.
- NDIS worker screening.
- Current Australian Federal Police Check.
- Current First Aid Certificate with CPR or ability to obtain same.
- Ability to operate a motor vehicle under a 'C' Class Licence.
- Covid Vaccination proof.

Desirable:

- Assist clients with Medication.
- Certificate III in Individual Support.

Additional requirements and working conditions

The following requirements and working conditions are desired:

- The Council Employee Code of Conduct and Aged Care Code of Conduct applies to this position.
- Attendance at CCS Staff meetings and relevant workshops and training.
- Early morning and evening shifts as well as weekend work is required for this role.
- Travel within the shire area maybe required for this position.

Statement of key responsibilities and duties

The following key responsibilities may be modified from time to time to ensure the expected outcomes are coordinated with Council's operational and corporate plans. The key responsibilities of the position are:

The provision of quality in home personal care to clients in accordance with their individual care plans including duties such as:

- Ensure that all work is undertaken in line with the Community Care Services (CCS) and Winton Shire Council Policies and Procedures as well as the various standards and legislation.
- Work collectively with the CCS to meet individual and team benchmarks and targets.
- Assist clients with personal care-showering, medication assistance whilst maintaining the privacy and dignity of the clients at all times.
- Provide clients with domestic assistance – housework, laundry, meal preparation whilst complying with infection control and food safety requirements.
- Provide social and emotional support.
- Assist clients with transportation-shopping, medical visits.

- Provide respite for carer/family members.
- Respond to emergency situations using first aid skills whilst working within the scope of responsibilities for a home care employee.
- Undertake accurate client documentation eg. progress notes, audits and assessments whilst ensuring the privacy, confidentiality, and dignity of clients.
- Report and document changes in client care and/or service requirements.
- Ensure a safe working environment in clients homes implementing and working within workplace health and safety requirements including the use of personal protective equipment as required.
- Undertake correct manual handling using lifting equipment and other assistive devices as applicable.
- Undertake all mandatory training requirements.
- Report all incidents and hazards and correct minor hazards as applicable; and
- Ensure that all assigned tasks are completed professionally and within agreed timeframes as determined by the respective Supervisors, Manager and/or Directors.
- Other duties within the capabilities of the staff member as directed by Council from time to time.
- Attend relevant meetings.

Key selection criteria

The applicant's suitability for this role will be assessed against the following competencies:

Selection Criteria 1

Ability to work supervised and unsupervised for periods of time, with ability to work effectively as a team member.

Selection Criteria 2

Certificate III in Individual Support or equivalent or willingness to obtain same.

Selection Criteria 3

Demonstrated skills and experience in supporting individuals who are frail, aged, younger disabled in the community to maintain independence and continue to live in their own homes.

Selection Criteria 4

Demonstrated ability to work effectively within a team environment, establish work priorities and meet deadlines including a sound understanding and commitment to Equal Opportunity and Workplace, Health and Safety principles and practices.

Selection Criteria 5

Sound communication skills, both written and oral with a proven ability to communicate effectively and tactfully in sometimes sensitive situations as well as a basic knowledge of computer programs, email, and the internet.

Other relevant information

- The selected applicant will be subject to a criminal history check – undertaken and paid for by Council.
- The selected applicant will be required to undertake a pre-medical assessment to prove that they are medically fit to carry out the duties and responsibilities of the position with Council covering the cost.
- This position will be subject to a minimum probationary period of three (3) months. The applicant's employment will undergo a review at the end of the probationary period and a recommendation will be made to the Chief Executive Officer regarding permanent employment in the position.
- The selected applicant may be required to provide Winton Shire Council with a recent photograph of the person, at the time of the person's induction, for the purpose of creating a Winton Shire Council Employee Identity Card. Under (s138A) of the Queensland Local Government Act 2009 the employee has a legal obligation to hand any such identity card/s back to the employer within twenty-one days of termination of employment, unless the employee has a reasonable excuse.

In the event of organisational change or restructure, Council may require employees to undertake other roles for which they are qualified and capable of performing.

Authorisation

(This section to be completed with the successful applicant upon completion of the recruitment process)

By signing this authorisation, the successful applicant acknowledges that they have read this Position Description and understand the responsibilities associated with the position.

I,

accept the position of **Personal Care Attendant** with the Winton Shire Council and the details as outlined in the Position Description.

I have been given an opportunity to ask questions about the contents and I understand the terms and conditions outlined in this document.

Signature:

Date

Recruitment process

Candidates should lodge their applications in accordance with the directions outlined in “How to Apply for the Position” below.

How to apply for the position

We invite you to lodge a formal application which MUST include a:

- **Resume,**
- **Cover letter, and**
- **Response to the Selection Criteria (SECTION 9 of the Position Description)**

Completed applications are to be forwarded to: jobs@winton.qld.gov.au

Shortlisting and interviews

The Shortlisting of all applicants will be undertaken by a Selection Panel within five (5) working days after receipt of a completed suitable application. Interviews may be conducted face to face, or via video-conferencing or tele-conferencing, depending on the location of candidates and the technology available at the time.

Further information

For further information in relation to this position please contact Winton Shire Council, on 07 4657 2666.